



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: July 1, 2009 - June 30, 2010

Filing Confirmation Number: 0004324655

Filing Deadline: July 15, 2010

FRN: 0017167693

Filing Date: 07/15/2010 04:39 PM

General Report Information

Type of Company

Device Manufacturer

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Hewlett-Packard Company on behalf of Palm

PO Box:

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City: Houston

State: TX

Zip Code: 77070

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Drinker Biddle & Reath LLP

PO Box:

Street Address: 1500 K Street NW, Suite 1100

City: Washington

State: DC

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Contact Name: Laura Phillips
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation? No

Explain: No handsets covered in this report have a Wi-Fi air interface.

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://kb.palm.com/wps/portal/kb/commom/article/41636_en.html

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: HAC explanation and consumer education text is included on the Public website and in User Manuals.

Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 0

Report Remarks

On July 1, 2010, the Hewlett-Packard Company acquired Palm, Inc. through merger. HP is submitting Palm's HAC information for this reporting period and going forward it anticipates consolidated reporting.

You have reported the following handset model summary information.

Total number of handsets offered: 6

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	1	50%			1	50%	2
CDMA	3	75%	1	25%			4
WCDMA	1	50%			1	50%	2

Handset 1: Palm Treo Pro-E

Handset Maker

Palm

Handset Model Name

Treo Pro-E

FCC ID

O8F-SKYC

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 03/09 to 01/10

Ratings

M-Rating: M3

M-Rating Certification Date: 01/08/09

Version of the ANSI C63.19 standard used during the certification process: 2006

T-Rating: T3

T-Rating Certification Date: 01/08/09

Version of the ANSI C63.19 standard used during the certification process: 2006

Remarks

Handset 2: Palm Pixi-E

Handset Maker

Palm

Handset Model Name

Pixi-E

FCC ID

O8F-PIXE

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 11/09 to 06/10

Ratings

M-Rating: M4

M-Rating Certification Date: 10/26/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 10/26/09

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 3: Palm Pixi Plus-E

Handset Maker

Palm

Handset Model Name

Pixi Plus-E

FCC ID

O8F-PIXEW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 02/10 to 06/10

Ratings

M-Rating: M4

M-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 4: Palm Pixi Plus-U

Handset Maker

Palm

Handset Model Name

Pixi Plus-U

FCC ID

O8F-PIXUW

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 06/10 to 06/10

Ratings

M-Rating: M3

M-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T3

T-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 5: Palm Pre-E; Pre Plus-E

Handset Maker

Palm

Handset Model Name

Pre-E; Pre Plus-E

FCC ID

O8F-CASC

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 06/09 to 06/10

Ratings

M-Rating: M4

M-Rating Certification Date: 05/20/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

Handset 6: Palm Pre Plus-U

Handset Maker

Palm

Handset Model Name

Pre Plus-U

FCC ID

O8F-CASG

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz WCDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 05/10 to 06/10

Ratings

M-Rating:

M-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

Certification**This Report has been certified by:**

Michael Takemura Director, Accessibility & Aging Program

07/15/2010 04:39 PM